



BOOKING & CANCELLATION POLICIES

Uyuni Salt Flats & Lagoons Tour | 3 Days / 2 Nights

1. Scope and Acceptance

These terms apply to the 3-day, 2-night Uyuni Salt Flats and Lagoons Tour sold by Bolivian Full Explorer. The services included and excluded are specified in your tour proposal or booking confirmation. By confirming a reservation, you accept the terms communicated to you before booking.

2. Reservations and Payment

A 50% deposit is required to confirm your reservation. The remaining balance must be paid no later than 48 hours before departure, unless a different arrangement has been expressly confirmed by the agency via WhatsApp or email.

WeTravel payments: Any applicable processing or service fees are calculated by WeTravel and displayed before you complete payment. Bolivian Full Explorer does not add a separate 3% card surcharge to payments made through WeTravel. Other payment methods may be subject to separately disclosed fees. All bookings are subject to availability and confirmation.

3. Cancellations Requested by Travelers

If you cancel your booking, the following refund amounts apply to the total tour price:

More than 48 hours before departure: 80% refund (20% retained).

Between 24 and 48 hours before departure: 20% refund (80% retained).

Less than 24 hours before departure, or no-show: Non-refundable (100% retained).

Previously disclosed, non-recoverable supplier costs relating to your booked services may also apply, where permitted by applicable law. Send cancellation requests to WhatsApp +591 70311709 or gatadupe@gmail.com. Deadlines are calculated from the time your message is received relative to the scheduled departure time. Refunds are processed in accordance with applicable law.

4. Changes to Dates or Travelers

Requested changes depend on availability and may involve fare differences or additional charges, which will be communicated before confirmation. Submit requests via WhatsApp +591 70311709 or gatadupe@gmail.com. A request does not automatically change your booking; any modification requires the agency's express confirmation.

5. Basic Accommodation and Single-Occupancy Supplement

The expedition uses basic accommodation in remote areas of the Altiplano. Private double rooms are provided according to the room arrangements confirmed for your booking. There is no standard single-room rate: solo travelers occupying a double room alone must pay a single-occupancy supplement, disclosed before booking.

A private room does not necessarily include a private bathroom. Hot water, heating, electricity and internet access may be limited or unavailable. These are not conventional hotels.

6. Meals During the Expedition

Meals are simple and practical, reflecting the remote nature of the route. Drivers carry food and supplies for the three-day journey; some meals are prepared or served at roadside stops, in basic facilities or outdoors. This is not a conventional restaurant service.

We are happy to discuss vegetarian, gluten-free and other dietary requirements before your trip. Please inform us of any allergies, intolerances or special dietary needs before booking so we can check what arrangements are possible with our local operators. Due to the remote conditions, not all requests can be guaranteed.

7. Weather, Routes and Extraordinary Circumstances

The Bolivian Altiplano is a remote environment where conditions can change unexpectedly. Rain, flooding, snow, road conditions, roadblocks, official decisions or other circumstances beyond the agency's control may affect the itinerary and access to sites such as Incahuasi Island, the lagoons and the geysers.

Passenger safety takes priority. Where feasible, suitable alternatives will be considered. Extraordinary circumstances are assessed case by case, in accordance with applicable law and taking into account services actually provided.

8. Travel Conditions and Safety

The route involves high elevations, low temperatures, long driving distances and limited facilities. We recommend bringing warm clothing, sun protection, drinking water, personal essentials and cash for expenses not included in the tour. Travel insurance that includes medical assistance is strongly recommended.

Please tell us about any mobility needs or logistical accommodations before booking so we can assess what is possible.

9. Communication and Confirmations

Before payment, the agency will communicate the tour option booked, included services, room occupancy arrangements and any applicable supplements. All requests for changes or cancellations, and any exceptional agreements, must be sent to WhatsApp +591 70311709 or gatadupe@gmail.com and take effect only when expressly confirmed by Bolivian Full Explorer through one of these channels.

Consumer rights: These terms do not limit any rights granted under applicable consumer protection law.