BOLIVIAN FULL XPLORER

TOUR-SPECIFIC BOOKING TERMS & CONDITIONS

SUCRE ROOFTOPS & CATACOMBS TOUR | SUCRE, BOLIVIA

1. Bookings & Confirmation

Your booking is confirmed once we have received a deposit of 50% of the total tour price and the required participant details. The remaining balance must be paid no later than 24 hours before the tour begins. Payment can be made using the methods accepted by the agency. Any applicable payment-platform fees will be disclosed before the transaction is completed.

2. Cancellations & No-Shows

For cancellations requested more than 48 hours before the tour, 20% of the total service price will be retained. For cancellations made between 24 and 48 hours before the tour, 80% will be retained. For cancellations made less than 24 hours before the tour, or in the event of a no-show, 100% will be retained. Non-refundable amounts already committed to third-party suppliers may affect any refund, where applicable and provided these charges have been disclosed.

3. Changes & Rescheduling

Requests to change the tour date or starting time are subject to guide availability and access to the sites included in the tour. Any difference in price or non-recoverable supplier costs will be communicated in advance. A rescheduled tour is not confirmed until the agency has approved the change.

4. Access to Rooftops, Towers & Catacombs

The tour may involve stairs, narrow passageways, uneven surfaces and elevated areas. Participants must follow their guide’s instructions and the rules of each historic site. For safety reasons, access to certain areas may be restricted due to weather conditions, maintenance work, religious services or decisions made by site management.

5. Physical Requirements & Children

Comfortable, closed-toe footwear is recommended. Travelers with limited mobility, a fear of heights, difficulty climbing stairs or other assistance needs must inform us before booking so we can assess whether the tour is suitable. Children must be accompanied by a responsible adult.

6. Itinerary, Timings & Included Services

The order of visits and the time spent at each stop may be adjusted due to opening hours, visitor capacity, religious events, safety considerations or circumstances beyond the agency’s control. Only services expressly listed in your quotation or booking confirmation are included. Admission fees, meals, transportation and other expenses should not be assumed to be included unless specifically stated.

7. Traveler Responsibilities

Each participant is responsible for their personal belongings, arriving on time at the agreed meeting point and respecting the guide’s instructions and the city’s cultural heritage. Entering restricted areas or touching historic features where prohibited is not permitted. Personal travel insurance is recommended.

8. Force Majeure & Operational Changes

In the event of unexpected closures, severe weather, official restrictions or other circumstances beyond the agency’s control, we will seek a reasonable alternative or offer rescheduling where possible. Any refund will be assessed according to the services actually provided and applicable non-recoverable costs.

9. Acceptance of Terms

Payment of the deposit and confirmation of the booking indicate that the traveler has received and accepted these tour-specific policies, together with the description of the tour and the services booked.