



ROCK CLIMBING TOUR POLICIES

Private 3-hour tour - Sucre, Bolivia

1. Booking and confirmation

Bookings are subject to guide, transportation and equipment availability. A booking is confirmed only after the agreed payment has been received and Bolivian Full Explorer has issued confirmation.

2. Payment

Payment may be made in cash, by QR, bank transfer or card. Card payments may include a 3% surcharge. Any outstanding balance must be paid before the tour begins.

3. Cancellations and rescheduling

Cancellations or change requests must be communicated at least 48 hours before the confirmed starting time. Cancellations made less than 48 hours in advance, or no-shows, are non-refundable. Rescheduling is subject to availability.

4. Weather and safety conditions

The activity may be modified, rescheduled or cancelled when weather, rock conditions or other circumstances create a safety risk. If Bolivian Full Explorer or the guide cancels for safety reasons, an alternative date or a refund for the unused service will be offered.

5. Health and physical condition

Participants must disclose before the tour any injuries, recent surgery, pregnancy, heart conditions, severe vertigo or other relevant medical conditions. The guide may limit or stop participation when a safety risk is identified.

6. Equipment and guide instructions

Correct use of the helmet, harness, ropes, belay system and all other supplied equipment is mandatory. Participants must follow the guide's instructions at all times and may not handle technical equipment without authorization.

7. Shoe size and clothing

European shoe size must be provided before the tour so climbing shoes can be prepared. Comfortable clothing, sunscreen and a warm or waterproof layer according to the weather are recommended.

8. Pick-up and punctuality

Pick-up is arranged from the accommodation or agreed meeting point in Sucre. Delays caused by the passenger may reduce the activity time. A significant delay may be treated as a no-show.

9. Personal responsibility

Rock climbing is an adventure activity with inherent risks. Participants must act responsibly, look after their belongings and immediately report any discomfort. Bolivian Full Explorer is not responsible for lost or damaged personal items.

10. Acceptance

By confirming the booking, the passenger acknowledges having read and accepted these policies.