



# Oruro Carnival 2027

## BOOKING AND CANCELLATION TERMS

Silver and Premium Packages · Bolivian Full Explorer

Specific conditions governing reservations, cancellations by passengers and booking transfers for these packages.

### 1. Booking and payment

The reservation is confirmed with a minimum deposit of 50% of the package price. The remaining balance must be paid no later than 10 days before the event.

If payment is not completed by this deadline, the reservation will be cancelled automatically, the deposit will not be refunded, and the space will be released for sale.

### 2. Cancellation by the passenger

More than 10 days before the event: 25% of the amount paid for the package will be refunded. The remaining 75% will be retained to cover operational reservations for transportation, grandstand seating and meals, as well as administrative expenses.

10 days before the event or less: no refund will be issued for any amount paid. Failure to attend the tour (no-show) will also not entitle the passenger to a refund.

What amount is the refund calculated on?

If you paid only the 50% deposit, 25% of that deposit will be refunded, not 25% of the total package price.

Illustrative example: package price USD 200, deposit USD 100, refund USD 25.

If you paid the full USD 200, the refund would be USD 50. Both examples apply to cancellations made more than 10 days before the event and are before any applicable bank charges.

### 3. Passenger change

You may transfer the entire package to another person by notifying us in writing and providing the new passenger's complete details at least:

Silver: 5 days before the event.

Premium: 7 days before the event.

If the change is not communicated within the required timeframe and the original passenger does not attend, no refund will be issued.

### 4. Requests and refund fees

Cancellations and passenger changes must be requested in writing from Bolivian Full Explorer, stating the passenger's name and reservation details.

Only bank charges and payment or refund fees that are actually charged and non-recoverable will be deducted from the refundable amount. Before processing the refund, we will provide a breakdown and confirm the net amount to be returned.